

Discussion Points (Not a full list)

## **Access Issues to Consider**

- **The lens of Accessibility and Universal or Human Centered Design**

## **Attitudes, Communication & Physical Access**

### **Attitudes**

- Training to staff (ongoing) new people
- Training to legislators "disability etiquette"
- Resources Emily Ladau's new book "Demystifying Disability"
- Disability Awareness Day experiences
- Drafted laws, not creating something harmful, excluding people with disabilities or unintended consequences

### **Communication**

- Reasonable accommodation process (American Sign Language, Open CART vs. Zoom CART services)
- Website (plain language, ASL videos, Screen Readers, accessing the real time streaming links)
- Public Hearing instructions and accommodations
  - o Example: Deaf, Speech disability, reasonable accommodation of more time

### **Physical**

- Access Assessment (VCIL)
- Some initial thoughts:
  - o The parking is not enough if more than a few people need accessible parking
  - o The committee rooms are too small (not just wheelchairs/technology but space of people other disabilities effected)
  - o Chemical sensitivity statements
  - o Online programming needs to have options around captioning, ASL interpretation

- How to request a reasonable accommodation
  - The personal hearing devices can be in that section of the website
- The "Saturday only" ADA entrance in the back- door is often locked
- Service animals / training around that for staff – not a pet
- Website: Use of the word "Handicap" parking... we use "Accessible parking" with the Access Symbol.
- Would want to measure in the women's first floor restroom with the couch in front of the accessible stall